



## Short Term Disability Insurance

# Filing a claim? Do it online.



Filing a claim online at [standard.com](https://www.standard.com) is faster than by mail — and easier than finding a fax machine. You can file online at any time, 24/7, using a laptop, desktop, tablet or mobile device. And you'll be able to save drafts, upload forms and track your claim status.

## Here's how to file your claim online:

### 1 Gather information you need to file your claim.

- Your Group Short Term Disability insurance policy number: [XXXXXX]
- First date you were unable to work.
- Medical provider's name and contact information.

### 2 Go to [standard.com/individual/file-claim](https://www.standard.com/individual/file-claim).

- Follow the steps to create an account, set up identity verification and connect it to claim filing.
- Answer the questions to complete your Employee Statement and Medical Authorization Form.
- If you need to leave before finishing the process, save a draft. When you're ready, you can log back in to complete it.

### 3 Follow up and track your claim.

- After you submit your claim, you'll receive a claim number immediately.
- Upload other completed required forms if you have them — such as the Employer's Statement or Attending Physician's Statement.
- Log in anytime to check your claim status.

Questions? Check out our [Disability Claims FAQ](#). Or ask your human resources representative.

Standard Insurance Company | The Standard Life Insurance Company of New York | [standard.com](https://www.standard.com)

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